



The Edison Foundation

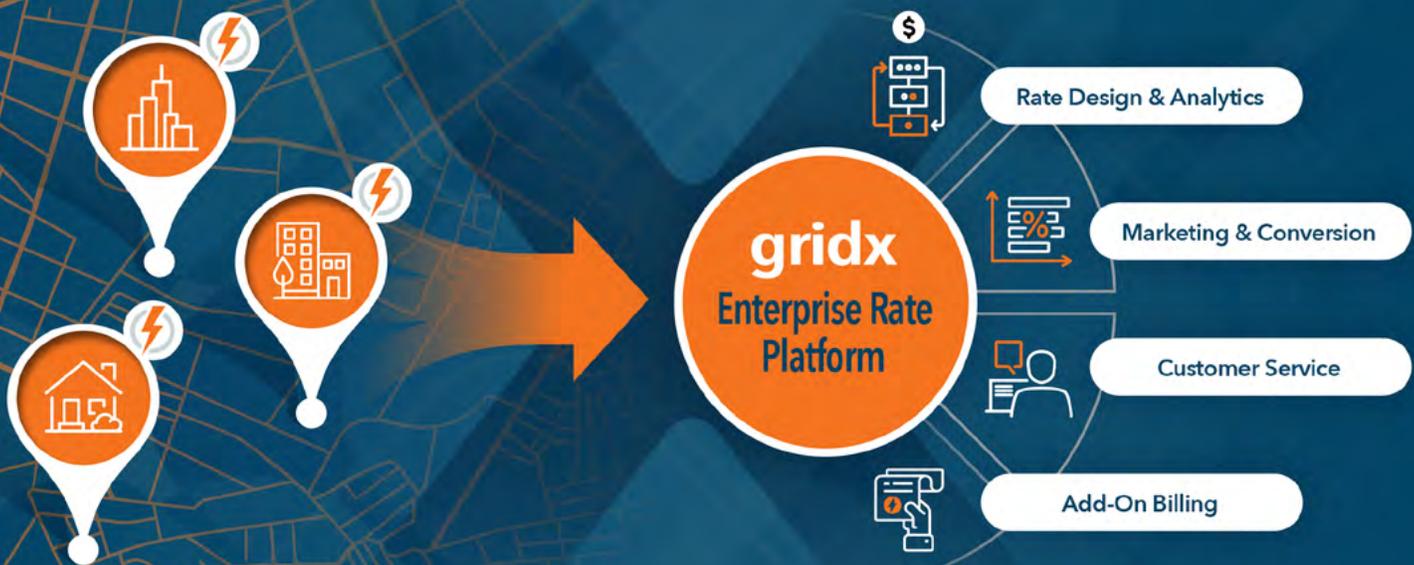
INSTITUTE for  
ELECTRIC INNOVATION

## IEI Technology Partner Snapshot



GridX provides the industry's leading Enterprise Rate Platform, a turnkey suite of cloud-based products that enable electric companies to better design, promote, operationalize, and drive adoption of emerging modern rate structures, energy products and programs. GridX is used by leading electric utilities and energy suppliers and supports more than 25 million meters across homes and businesses in North America.

### How GridX is Partnering with Electric Companies:



#### Southern California Edison (SCE)

SCE uses GridX as the analytics backbone for their online rate comparison tool that allows customers to easily and accurately see how their costs would be impacted on different rates. GridX's rate analytics tool is also available to SCE's call center representatives to effectively assist customers with bill and rate questions. Today, SCE has successfully transitioned **over 2.6 million of its 4.5 million residential customers** to a Time-of-Use rate. At the peak August load in 2022, these customers were expected to provide **up to 75MW of load reduction during peak hours**.

#### Consumers Energy

In 2020, Consumers Energy deployed the GridX Key Account Management solution to address frequently asked questions from Commercial & Industrial customers about their rate options and associated bills. Since deploying the solution, Consumers Energy has realized an **improved ability to respond to customer questions**, provide customers easy to understand analysis of bills and rates, and the **elimination of thousands of hours of manual work**.

#### PSEG Long Island (PSEG LI)

In 2021, PSEG LI integrated their on-premise customer information system (CIS) with the GridX cloud-based billing engine and rate modeling tool to better serve their customers. They gained **population-wide insights and individual customer bill impacts of proposed rate designs**, as well as **extended the life of their CIS**. With the investment in the billing engine and rate modeling tool, PSEG LI is well positioned to support a full-scale opt-out TOU implementation currently being considered.